

Part 2: Newcomers and the Transition Child Benefit: March 22, 2022

Webinar Questions + Answers

Please note that the information below is legal information only and should not be taken as legal advice. If you asked a question and do not see it below, it is because our presenters were not able to respond. Answers were prepared by Liz Majic and Heather Neufeld from Connecting Ottawa, presenters on the March 22nd, 2022 webinar.

Questions	Answers
Are temporary permanent residents like some Afghan families who are waiting for eligibility interview qualify for TCB?	They qualify only if they are on Ontario Works.
With the brown paper coming in so late right now, due to process (the portal etc.) and delays, is there other things they can use to prove they are in the process of their claim? For TCB eligibility?	I would try submitting anything that shows they submitted their claim through the portal together with a letter from their lawyer.
Comment: Refugee claimants who have children, in order to apply for GST/HST and Ontario Trillium benefits for their children need to complete a RC66 application adding a note clarifying that they are not applying for CCB, that they are applying to register their children for the GST/HST credit and provincial programs. Many refugee claimants are receiving the credit only for adults.	This is the first time we are hearing of this information, so are unable to verify it right now. We encourage refugee claimants to speak with a lawyer at a community legal clinic about their eligibility for GST/HST and other provincial programs for their children: Legal Clinics List – Legal Aid Ontario .
If refugee claimant is not on OW OR ODSP but they come under low income.	If a refugee claimant is not on OW or ODSP, they cannot receive the TCB. The TCB is a mandatory benefit for those who qualify for OW or ODSP and meet the other eligibility criteria.

<p>Some of our Afghani Temporary Resident Permit holders do not receive CCB until they have their Permanent Residency status and do not receive the retroactive CCB amounts. Would they be eligible for TCB for the months before they began receiving CCB?</p>	<p>They are only eligible for TCB for the months that they are on Ontario Works. The benefit is directly tied to being on OW or ODSP.</p>
<p>You mentioned Extended Health Benefits making someone ineligible for TCB. Would that include the interim federal health program for refugee claimants?</p>	<p>No, because otherwise all refugee claimants would be ineligible since they are all on IFH. IFH does not make someone ineligible for TCB.</p> <p>To clarify: Extended Health Benefits are provided to people who have high prescription drug or health-related costs but are no longer eligible for Ontario Works or ODSP due to income from employment, business income, other sources (e.g. Canada Pension Plan, Old Age Security, Employment Insurance, etc.).</p>
<p>Is PRRA applicant/ H&C applicant eligible for TCB?</p>	<p>Yes, as long as they are on Ontario Works.</p>
<p>Comment: OW can only add TCB for four months and then it "falls off" - refugee claimants need to know to contact OW when it "falls off" to have it added back on. Many claimants don't know why it ends, or that they can circle back to have it added back to monthly benefits.</p>	<p>This is why it is important to check your OW or ODSP paystubs to ensure you are getting all of the benefits you are entitled to, and to report any changes in your situation to your OW or ODSP caseworker.</p>
<p>If Refugee claimant become Permanent Resident do the family need to reapply for Canada Child Benefit?</p>	<p>You should apply for the Canada Child Benefit as soon as you are eligible for it. Refugee claimants are not eligible for the Canada Child Benefit. A person in this situation should apply for the Canada Child Benefit as soon as they receive a positive refugee claim decision.</p>
<p>They were told that they have to pay the money back. Is that right?</p>	<p>If you apply for the Canada Child Benefit when you are not eligible for it, you will have to pay it back.</p>
<p>Are temporary permanent residents eligible for TCB?</p>	<p>Only if they are on OW or ODSP.</p>

<p>How do the clients get notification about the reduction of upcoming months of OW after getting the retroactive payment?</p>	<p>Clients would receive a letter that is generated by SAMS outlining the reduction. They would receive this letter either through their My Benefits portal or the mail.</p>
<p>The Canada Child Benefit rejected the application because the refugee claimant parents are working.</p>	<p>I don't have enough details to answer this question. However, refugee claimants are not eligible for the Canada Child Benefit. Maybe you mean Transition Child Benefit? If someone is working and not on OW, they do not qualify for Transition Child Benefit.</p>
<p>Is there a way to negotiate payment schedule with OW for repayment of the overpayment for how long clients received TCB?</p>	<p>To our knowledge, there is no way to negotiate a repayment schedule with OW for repayment of the TCB overpayment. Rather, as we said, OW will hold back up to three months of assistance. A person in this situation would still qualify for the minimum payment of \$2.50 so that they remain eligible for other benefits like drug coverage, etc.</p>
<p>Any way of contacting CCB or TCB?</p>	<p>You can ask your OW or ODSP caseworker about TCB.</p> <p>The Canada Child Benefit is a federal benefit that is administered by the Canada Revenue Agency. You can contact the Canada Revenue Agency if you have questions about the Canada Child Benefit: 1-800-387-1193.</p>
<p>Any idea if this will be available to newcomers who arrive under the Canada-Ukraine Authorization for Emergency Travel?</p>	<p>They will only receive the TCB if they are on Ontario Works.</p>